MUSTEHSAN FAZAL

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EDUCATION

Maastricht University - School of Business and Economics

Bachelor of Science, Econometrics and Operations Research

Relevant course work: (Bayesian) statistics, Probability Theory, Game Theory, Optimization, Programming and Advanced Algorithms

Maastricht, The Netherlands Expected June 2025

Heerlen, The Netherlands 2019 - 2021

Zuyd University - Faculty of Engineering

Bachelor of Science, Engineering

- Specialization: Industrial Engineering
- Relevant course work: Supply Chain Management, ERP and Business Intelligence Systems

EXPERIENCE

APG Heerlen, The Netherlands October 2024 – Present

Senior Survivor's Pension Analyst

Conducted in-depth analysis and validation of survivor benefit claims to assess entitlement for beneficiaries of deceased pension holders, ensuring compliance with internal policies and **legal frameworks**

- Drafted and **issued official correspondence**, including requests for additional documentation and final determination letters, detailing next steps and procedures for benefit disbursement.
- Spearheaded the **streamlining** of benefit claim workflows, ensuring accuracy and regulatory adherence
- Provided expert guidance and support to beneficiaries and internal employees by addressing diverse inquiries related to pension claims and processes, ensuring clarity and resolution in alignment with organizational standards

Maastricht, The Netherlands **SABIC** Sabic Shipping Optimization Project March 2024 - July 2024

- Used a Genetic Algorithm (GA) to solve this Capacitated Vehicle Routing Problem with Time Windows (CVRVPTW) and Multi-Compartment VRP (MCVRP) in order to reduce costs of 21% from conventional methods
- Consulted Sabic on heuristic and meta-heuristic methods of optimizing the shipping plan. Presented a business **summary** and technical implementation
- Made various tools and documentation for future usage by SABIC and implemented current solutions in Java and Python

Software Developer

Heerlen, The Netherlands September 2018 – present

Freelance and as a method to learn new skills

- Developed responsive applications using JavaScript, React and Node.js
- Utilized Python for data analysis and Julia and R for forecasting time-series data and interpreting results and much more

SKILLS

Technical skills:

- advanced statistical and econometric techniques, including time series analysis, forecasting and multivariate modeling
- Proficiency in **optimization methods and operations research**, encompassing linear and non-linear programming, and supply chain optimization
- Expertise in data science and machine learning, including big data analysis, data mining, and predictive modeling
- Developed **critical thinking** and **problem-solving abilities**, with experience in applying theoretical concepts to real-world economic and business challenges

Programming Languages:

JavaScript (Full stack development with React and Node. is), SOL, R (Econometrics), Julia (Econometrics), Java (Operations Research implementations), Machine Learning (Python with TensorFlow and Keras), git, LaTeX

Relevant languages:

- Dutch (fluent)
- English (fluent, Advanced English, TOEFL, 111/120)